

The Quality Award Program

September 2024

EXAMINER
FAST FACTS

About the Program

The AHCA/NCAL National Quality Award Program is based on the Baldrige Performance Excellence criteria, which sets high standards for quality and encourages long term and post-acute care centers to commit to excelling in quality performance. The AHCA/NCAL National Quality Awards Examiner Program is extremely important to the program. Examiners are a vital part of the Quality Award workforce, contributing their time and expertise to the fulfillment of the programs key work processes, mission and core competencies. Examiners have expertise in the following areas:

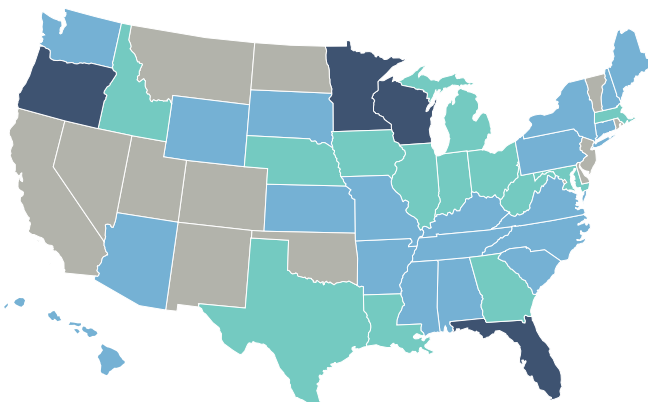
- Skilled Nursing Facilities
- Assisted Living Communities
- Veteran's Homes
- Quality Improvement Organizations
- Baldrige Framework
- Intellectual & Developmental Disabilities Providers

Examiner Program Breakdown

	Silver	Gold
Average Years Served as an AHCA/NCAL Examiner	5.37	6
Average Hours Spent Reviewing Each Application	15	32
Examiners Currently in Long Term Care	83%	62%

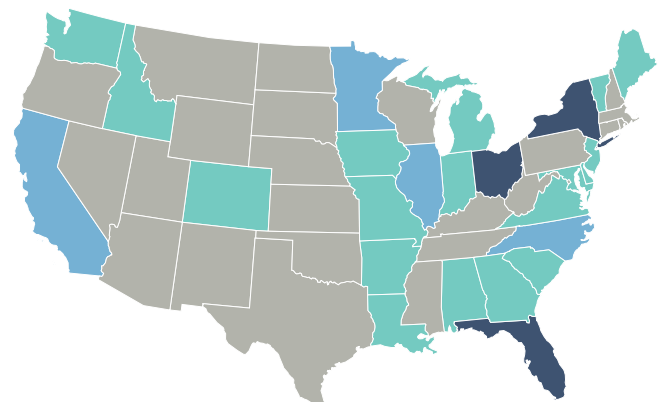
Silver Examiners in 2024

6-10 3-5 1-2



Gold Examiners in 2024

4 3 1-2



International Examiners: Portugal, United Kingdom

Join us! – visit ahcancal.org/examiners to learn more about the Examiner program and join as a Silver or Gold Examiner.